GILREATH
FAMILY DENTISTRY

Good morning. This is a friendly reminder that our office is now out-of-network with all insurance companies. If you did not receive our previous email in August or a letter from your insurance company regarding these changes, and you have any questions, please contact our office.

What This Means for Your Next Appointment:

We still "accept" your PPO insurance. For your cleaning or treatment appointments, we will collect payment in full at the time of service, unless alternative payment arrangements have been made with our office. If helpful, we can break up payments over a few months, provided we have a card on file.

We will continue to submit your insurance claims electronically on your behalf. Your insurance company will then reimburse you directly via check by mail a few weeks after your appointment, at their out-of-network reimbursement rate.

What Will I Owe for My Visit?

Our office can provide you with an estimate for your upcoming appointment and can inform you of your out-of-network benefits. However, because we are no longer in-network, your insurance company will not provide our office with the exact amount you will be reimbursed.

For cleaning appointments, we can provide you with the fees and procedure codes so you can contact your insurance company directly to understand your expected reimbursement.

For treatment appointments, we can send a pre-determination to your insurance company, which will allow us to inform you of their estimated reimbursement. Please note that a pre-determination is not ideal for emergency treatment or appointments as it can take up to a couple of weeks to process.

If you would like an estimate for your cleaning or a pre-determination sent for treatment, please let our office know, and we will be happy to assist you.

Respectfully yours,

Paul Gilreath IV